

Get Help at a Disaster Recovery Center

Disaster Recovery Centers are a one-stop shop where survivors can get information and advice about available assistance from state, federal and community organizations. The centers offer face-to-face help to those who had damage or losses from the early July storms and flooding in Central Texas.

Six counties were approved for assistance under FEMA's Individuals and Households Program: **Burnet, Kerr, San Saba, Tom Green, Travis** and **Williamson**. That means homeowners, renters and eligible non-residents from those counties may apply for FEMA assistance.

A Disaster Recovery Center is one of several ways you may apply for assistance. Centers are staffed with specialists from FEMA and the U.S. Small Business Administration, and they may have representatives from other organizations that can help you recover.

These specialists can clarify information you received from FEMA, other federal agencies and nonprofits. They also can explain the rental assistance available to homeowners and renters, submit your documents to a FEMA processing center, and scan or copy new information or documents needed for your case files.

Disaster Recovery Centers are accessible to people with disabilities and those with access and functional needs. They are also equipped with assistive technology. Also available by request at the Disaster Recovery Centers are in-person American Sign Language interpreting and ASL remote video interpreting. Call **202-705-9500** to make your request.

Disaster Recovery Centers are open in **Kerr, San Saba, Tom Green and Williamson** counties. Survivors may visit any center. No appointment is needed. Look up a center near you at fema.gov/DRC.

Ways to Apply for FEMA Assistance

You have until **Thursday, Sept. 4**, to apply for FEMA disaster assistance. Here are the ways to apply:

- The fastest way: Go to DisasterAssistance.gov
- Use the [FEMA mobile app](#)
- Call the **FEMA Helpline at 800-621-3362**. Lines are open from **6 a.m. to 10 p.m. CT daily**. If you use a relay service, captioned telephone or other service, you can give FEMA your number for that service. Helpline specialists speak many languages. Press 2 for Spanish.
- To view an accessible video, visit [What You Need to Know Before Applying for FEMA Assistance](#).

SBA representatives are on hand at Disaster Recovery Centers to provide program information and explain how to apply for SBA's long-term, low-interest disaster loans for homeowners and renters, businesses of all sizes, and private nonprofits organizations.

To apply online or to download an application, visit SBA.gov/disaster. You may also call SBA's Customer Service Center at **800-659-2955** or email DisasterCustomerService@sba.gov.



The deadline to apply for an SBA physical disaster loan is **Thursday, Sept. 4**. The last day for small businesses, small agricultural cooperatives and most private nonprofit organizations to apply for an SBA economic injury loan is **April 6, 2026**.

For the latest information about the Texas recovery, visit fema.gov/disaster/4879. Follow FEMA Region 6 on social media at x.com/FEMARegion6 and at facebook.com/FEMARegion6/.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service, captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available. (Press 2 for Spanish).